LOCAL macOS USER SELF-SERVICE PASSWORD RESET

1. On any device with internet access, open https://password.danfoss.net and select "macOS Password reset" to obtain your Recovery key.

Password Self Services

IFA Change Known Password

SAP Password reset
How to use it?
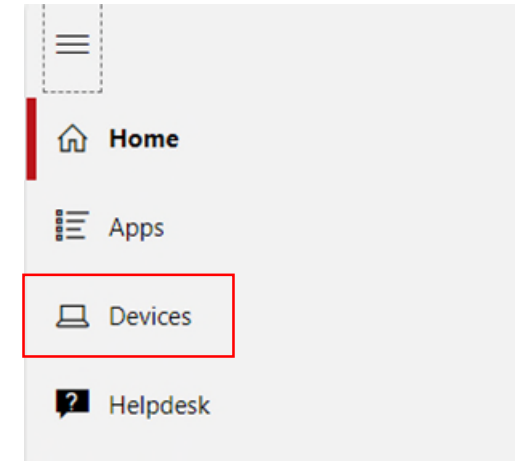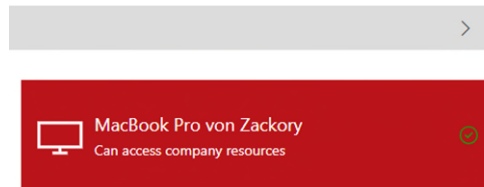
macOS Password reset
How to use it?

2. Select the vertically aligned lines in the top left corner.

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3. Select "Devices".

Home

Apps

Devices

Helpdesk

4. Select the affected macOS device.

MacBook Pro von Zackory
Can access company resources

5. Select "Get recovery key".

Device encryption
If available, the key can be used to unlock this device.
Get recovery key
Securely store your personal recovery key here if your device was encrypted without your organization.
Store Recovery Key

6. Use the displayed FileVault recovery key to reset your password as described in this guide from Apple.